1. Organized importation of [Type] and [Type] items via air and ocean.
2. Handled day-to-day shipping and receiving overseeing more than [Number] packages per day.
3. Managed over $[Number] in inventory and [Number] employees in [Number] square-foot warehouse for [Type] of company.
4. Negotiated with [Number] different freight companies and received annual contracts resulting in cost savings of [Number]%.
5. Managed annual freight budget of $[Amount].
6. Assessed and targeted customer needs to forge and cultivate productive relationships and maintain top satisfaction levels.
7. Reviewed established business practices and improved processes to increase efficiencies and reduce expense without compromising customer service levels.
8. Conducted research to address shipping errors and packaging mistakes.
9. Led value-added customer service team that consistently over-delivered on customer expectations.
10. Delivered substantial cost savings by securing discounts from third-party logistics services providers.
11. Expedited resolutions of shipping errors and packaging mistakes.
12. Monitored and reported on transportation costs and properly filed shipping documents.
13. Built continuous improvement culture that attracted and retained high-performing employees while reducing costs.
14. Implemented [Type] strategies to improve processes, systems and behavior.
15. Planned and supervised shipments from production to end-user and scheduled daily and weekly routes.
16. Resolved problems, improved operations and provided exceptional service.
17. Delivered [product or service] to customer locations within specific timeframes.
18. Coordinated dispatching of [Number] drivers to accomplish daily delivery requirements.
19. Adhered to social distancing protocols and wore mask or face shield at all times.
20. Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.